



BlackBerry Enterprise Server User Agreement

Indiana Office of Technology (IOT)
100 North Senate Avenue, Room N551
Indianapolis, IN 46204
Telephone: (317) 232-3171
Fax number: (317) 232-0748

Agency Name: _____ Request Date: _____
Voice/Data Coordinator Name: _____ Phone Number: _____
Request Type (Check One): New: _____ Reassign: _____ Cancel: _____

BlackBerry User Information:

Name: _____ Accounting Unit: _____
Email Address: _____ BlackBerry PIN Number: _____
User's Office Number: _____ BlackBerry Model Number: _____
Blackberry Phone Number: _____

During the use of the State of Indiana BlackBerry device and enterprise server, I understand and agree to the following terms and conditions:

1. I will protect my BlackBerry device and wireless account and **will not share** my account or password with anyone.
2. A password is required on the device and will be enforced by the Blackberry server.
3. I will notify the IOT Help Desk immediately upon the loss, misplacement, or theft of the device so the BlackBerry account can be suspended until the device is recovered or replaced.
4. My agency will be charged \$14.52 monthly by IOT for BlackBerry server maintenance and support
5. My agency will be charged a one-time Client Access License fee of \$49.99 for the connection of my BlackBerry device by the IOT.
6. The IOT may change these charges at any time; however, notice will be given to all users by the IOT if the price is increased.
7. BlackBerry services are limited to the wireless carriers' service area and may not always be available in all geographical areas.
8. Activation requests will be processed within 24 hours of receipt by IOT. The user will be contacted directly to activate the device on the server. **(PLEASE NOTE:** Devices must be activated with your wireless carrier prior to requesting activation on the BlackBerry server.)

Authorized Agency Signature: _____ Printed Name: _____ Date: _____

Please send this form to: BlackBerry Administrator, 100 N Senate Ave, Room N551, Indianapolis, IN 46204 Fax: 317-232-0748